EVALUATION OF HSS SERVICES TO VICTIMS OF THE CONFLICT - ACTION PLAN

* Other Stakeholders include - NICTT, North and West Belfast Trauma Resource Centre and appropriate community and voluntary organisations

RECOMMENDATION	STAKEHOLDER ACTIONS	Year 1 MONTH												Year 2 MONTH											
DEVELOPMENT OF NEW SERVICE DELIVERY MODEL		1	2	3	4	5	6	7	8	9	10	11	12	1	2	3	4	5	6	7	8	9	10	11	12
Task 1 - Secure Agreement role of Regional Centre	DHSSPS to lead discussions and agreement with HSS Boards and TAPs	■	■	■																					
Task 2 - Location of Regional Centre	DHSSPS to consider most appropriate location of Regional Centre. To be conducted in conjunction with	■	■	■																					
	Boards, Trusts, TAPs and other stakeholders*																								
Task 3 - Identify need for Outreach Centres	DHSSPS to lead discussions and agreement with HSS Boards, Trusts, TAPs and other stakeholders*				■	■	■																		
Task 4 - Agree location of Outreach Centres	DHSSPS to lead discussions and agreement with HSS Boards, Trusts, TAPs and other stakeholders*					■	■																		
Task 5 - Agree Profile of Services to be Provided by Outreach Centres	DHSSPS to lead discussions and agreement with HSS Boards, Trusts, TAPs and other stakeholders*				■	■	■																		
Task 6 - Conduct Resourcing Review for new Service Model	DHSSPS to lead review of resourcing (HR, Finance and Accommodation) to support new service model.							■	■	■															
	To be conducted in conjunction with HSS Boards, Trusts, TAPs and other stakeholders*																								
Task 7 - Develop Funding Strategy for New Service Model	DHSSPS to lead discussions and agreement with HSS Boards and TAPs										■	■	■												
Task 8 - Secure Funding for New Service Model	DHSSPS to lead bid to secure recurrent funding for Centre													■	■	■									
Task 9 - Develop Planning&Evaluation Framework for Service Model	DHSSPS to lead in conjunction with Regional Centre, Boards, Trusts and other stakeholders*															■	■	■							
Task 10 - Regional Centre Review of Charging Policy&Income Generation	Led by Regional Centre													■	■	■									
Task 11- Develop Staff Support Policy re; secondary traumatisation	Led by Regional Centre													■	■										
Task 12 - Develop SLA's for New Service Model	DHSSPS to lead process in conjunction with Boards, Trusts, TAPs and other stakeholders*																■	■	■						
Task 13 - Develop Communications Strategy for New Service Model	DHSSPS to lead process in conjunction with Boards, Trusts, TAPs and other stakeholders*																			■	■	■			
Task 14 - Renaming of Family Centre and Launch new Regional Centre	DHSSPS to lead process in conjunction with Regional Centre																						■	■	
AWARENESS AND COMMUNICATION																									
Task 1 - Southern Area HPSS Staff Awareness Training	OFMDFM approval of funding bid	■																							
Task 2 - Training Pilot Commences	Lead by Southern Area TAP - Southern Area TAP, SHSSB and Southern Area Trusts		■	■	■	■	■	■																	
Task 3 - Evaluate Pilot	Lead by Southern Area TAP - Southern Area TAP, SHSSB and Southern Area Trusts								■	■															
Task 4 - Feedback Evaluation Results	Lead by Southern Area TAP - Southern Area TAP to provide feedback to OFMDFM and DHSSPS										■														
Task 5 - Commence Rollout of Pilot to wider HPSS	Lead by DHSSPS - DHSSPS, OFMDFM, TAPs, Boards, Trusts and Primary Care. Rollout based on need.											■	■												
Task 6 - Commencement of Facilitation of CPD and Specialist Training	Lead by Regional Centre - Regional Centre in conjunction with TAPs and Trusts											■	■												
Task 7 - Commencement of Development of Communications Strategy	Lead by DHSSPS in collaboration with Regional Centre, TAPs, Boards and Trusts												■												
Task 8 - Commencement of Development of Public Health Campaign	Lead by DHSSPS in conjunction with Health Promotion Agency												■												