



Northern Area
Trauma Advisory
Panel





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Introduction

The NHSSB Trauma (of the 'Troubles') Advisory Panel was established in 1998 following the publication of two major reports:

' We Will Remember Them'

Sir Kenneth Bloomfield KCB; and

'Living With The Trauma of The 'Troubles'

DHSS Social Services Inspectorate

Both reports were instrumental in acknowledging the impact of the conflict in Northern Ireland on the lives of people living in communities throughout the province. They both highlighted the need for public services generally and health and social services specifically, to address the identified needs of 'victims' of 'The Troubles'. The DHSS Social Services Inspectorate stated "No-one knows the total number of people affected" but there is a growing recognition that many people have been affected in different ways and indeed some people are still experiencing traumatic events as a level of sectarianism remains resistant to peace initiatives.

Guided by the reports, the NHSSB Trauma Advisory Panel initiated training programmes for qualified professional staff providing services for people who had been affected by the conflict.



The Panel also published a comprehensive Trauma Support Services Directory in 2001 and also undertook a research project focusing on 'Displaced families as a result of sectarian conflict'. An inter-agency protocol was developed as a result of this latter piece of work.

Current initiatives include community based primary care projects, training programmes and clinical research and intervention approaches for people affected by conflict related trauma.

This revised Trauma Support Services Directory has been designed as a valuable resource in providing information for individuals, community and voluntary groups and agencies as well as professionals working with people who have been affected (directly or indirectly) by the 'Troubles'.

The Northern Area Trauma Advisory Panel recognises that the needs of 'victims' and 'survivors' are unique, and sometimes complex and ever changing. To this end we remain committed to the work we need to do in providing a forum for discussion and planning and co-ordinating services for people who have experienced trauma as a result of the 'Troubles'.



Terms of References

The design and publication of this Trauma Support Services Directory has been funded by the Office of the First Minister and Deputy First Minister (OFMDFM) Victims Unit, Division of Good Relations and Reconciliation.

Every effort has been made to ensure that the Directory contains a comprehensive and relevant listing of appropriate organisations and agencies offering support, advice and direct services for victims and survivors of the 'Troubles'.

The Northern Area Trauma Advisory Panel would like to take this opportunity to thank everyone who has participated in the work to produce and compile this Directory and also to those who offer their continued commitment to the work of the Panel.

It should be acknowledged that we have painstakingly taken every possible step to ensure accuracy of information contained within the Directory at the time of publication. Nonetheless, we cannot accept responsibility for inaccurate information given by organisations or agencies, and/or the services which may have changed from the time of design and publication.



If you or your organisation would like to be included in future additions to the Directory or you would like more information in regard to the work of the Trauma Advisory Panel please submit your request to:

Sheelagh Sheerin
Co-ordinator
Northern Area Trauma Advisory Panel
Rockfield Medical Centre
73-75 Doury Road
Ballymena
BT43 6JD

Tel: (028) 2565 4170
E-Mail: www.trauma@nhssb.n-i.uk





Causeway Health and Social Services Trust

Address:

8e Coleraine Road
Ballymoney
BT53 6BP
Tel: (028) 2766 6600

Social Work Teams

Community Care:
Dalriada, Coleraine Road
Ballycastle
Tel: (028) 2076 2651

Armour House
Newal Road
Ballymoney
Tel: (028) 2766 4101

Elder Care Team
Brookgreen Resource Centre
Brook Street
Coleraine
Tel: (028) 7035 5112

Ballycastle Social Services
Dalriada Hospital
Coleraine Road
Ballycastle
Tel: (028) 2076 2651

Dementia Team
Coleraine Community Clinics
Castlerock Road
Coleraine
Tel: (028) 7034 4831

Hospital Social Work
Causeway Hospital
Newbridge Road
Coleraine
Tel: (028) 7032 7032



Childrens Services

Coleraine Child Care
Office 7a
Castlerock Road
Coleraine
Tel: (028) 7035 2221

Ballymoney/Moyle
Child Care Team
Armour House
Newal Road
Ballymoney
Tel: (028) 2766 4101

Disability Services

Learning Disability Team
Mountfern House
10 Rugby Avenue
Coleraine
Tel: (028) 7034 4700

Physical Disability & Sensory
Impairment Team
Brookgreen Resource Centre
Brook Street
Coleraine
Tel: (028) 7035 5112

Mental Health Services

Mental Health Resource
Centre
Coleraine Health Centre
Castlerock Road
Coleraine
Tel: (028) 7034 2721



General Practitioners – Causeway Trust

**Drs. McAuley/
McCotter/
McCormack**

Address:

Kilrea Health Centre
36 Garvagh Road
Kilrea
BT51 5QP

Tel: (028) 2954 0231

Fax: (028) 2954 1946

**Drs. McCurdy/
Armstrong**

Address:

Cloughmills Medical Practice
2 Main Street
Cloughmills
BT44 9LG

Tel: (028) 2957 7140

Fax: (028) 2957 1709

Drs. Henderson/Young

Address:

Rasharkin Health Centre
10 Moneyleck Road
Rasharkin
BT44 8QB

Tel: (028) 2957 1203

Fax: (028) 2957 1709

**Drs. Fannin/
Hutchinson/KL Boyd**

Address:

Ballymoney Health Centre
21b Newal Road
Ballymoney
BT53 6HB

Tel: (028) 2766 0303

Fax: (028) 2766 0321



**Drs. RA Burns/RN
McCartney/ JE
Johnston/Flynn/
Murdock/DWH
Johnston**

Address:

Ballymoney Health Centre
21b Newal Road
Ballymoney
BT53 6HB

Tel: (028) 2766 0300

Fax: (028) 2766 0321

**Drs. Bell/
Guzhar/Hegarty**

Address:

Ballycastle Health Centre
1a Coleraine Road
Ballycastle
BT54 6BA

Tel: (028) 2076 2684

Fax: (028) 2076 1501

**Drs. Lynch/
Sterne/Hadden**

Address:

The Country Medical Centre
122 Ballinlea Road
Armoy

BT53 8TY

Tel: (028) 2075 1266

Fax: (028) 2075 1122

And

Address:

Dervock Surgery
28 Carncullagh Road
Dervock

BT53 8BT

Tel: (028) 2074 1344



**Drs. Russell/
Farnan/McLister**

Address:

Ballycastle Health Centre
1a Coleraine Road
Ballycastle
BT54 6BA

Tel: (028) 2076 2684

Fax: (028) 2076 1501

Drs. Carlin/O'Loan

Address:

Portstewart Medical Centre
Mill Road
Portstewart
BT55 7PQ

Tel: (028) 7083 2600

Fax: (028) 7063 6871

**Drs. J Harley/
Dearbhla Harley**

Address:

The Family Practice
6 Lever Road

Portstewart BT55 7EF

Tel: (028) 7083 2149

Fax: (028) 7083 3223

Drs. Nutt/Siberry

Address:

Liffock Surgery
69 Sea Road
Castlerock
BT51 4TW

Tel: (028) 7084 8206

Fax: (028) 7084 9289

**Drs. Bailie/
Gardiner/Logue/
MD McCartney**

Address:

Portrush Medical Centre
17 Dunluce Avenue
Portrush
BT56 8DW

Tel: (028) 7082 6990

Fax: (028) 7082 3413



Dr. Rea

The Terrace Surgery
2 Dhu Varren Park
Portrush
BT56 8EL

Tel: (028) 7082 4637

Fax: (028) 7082 4637

Drs. Kerr/Orr/Connor

Address:

Garvagh Health Centre
110 Main Street
Garvagh
BT51 5AE

Tel: (028) 2955 6498

Fax: (028) 2955 7089

Drs. Beck/Moles/ McClenahan

Address:

Coleraine Health Centre
Castlerock Road
Coleraine
BT51 3HP

Tel: (028) 7034 4833

Fax: (028) 7032 8746

Drs. Quiery/Stewart /Tracey

Address:

Coleraine Health Centre
Castlerock Road
Coleraine
BT51 3HP

Tel: (028) 7034 4834

Fax: (028) 7035 8914

Drs. Shannon/RW Burns/Topping/ Mitchell/Nicholl/ Wallace

Address:

Lodge Health Centre
20 Lodge Manor
Coleraine
BT52 1JX

Tel: (028) 7034 4494

Fax: (028) 7032 1759



**Drs. JS Brown/Turner/
McMaster/Rowe/
Pollock/
Bonnar/McIlmoyle**

Address:

Mountsandel Surgery
4 Mountsandel Road
Coleraine
BT52 1JB

Tel: (028) 7032 5852

Fax: (028) 7032 1000

And

Address:

Aghadowey Surgery
1 Moneybrannon Road
Aghadowey
BT51 4DH

Tel: (028) 7086 8569





**Homefirst
Community Trust**

Address:

The Cottage
5 Greenmount Avenue
Ballymena
BT43 6DA
Tel: (028) 2563 3700

**Children's
Services**

30 Station Road
Antrim
Tel: (028) 9446 4031

Slemish Community Services
Braid Valley Site
Cushendall Road
Ballymena
Tel: (028) 2563 5640

Ellis Street
Carrickfergus
Tel: (028) 9331 5100

**Community
Services Centre**
Orritor Road
Cookstown
Tel: (028) 8672 3800

Larne Community
Services Centre
Moyle Hospital Site
Gloucester Avenue
Larne
Tel: (028) 2827 5427

Sperrin House
Queen's Avenue
Magherafelt
Tel: (028) 7930 1700



Whiteabbey Hospital
Doagh Road
Newtownabbey
Tel: (028) 9086 5181

Carnmoney Road
Glengormley
Tel: (028) 9084 9142

Adult Services

30 Station Road
Antrim
Tel: (028) 9446 4031

Salisbury House
Queen Street
Ballymena
Tel: (028) 2565 6447

Taylor's Avenue
Carrickfergus
Tel: (028) 9331 5850

Community Services Centre
Orritor Road
Cookstown
Tel: (028) 8672 3800

Larne Community
Services Centre
Moyle Hospital Site
Gloucester Avenue
Larne
Tel: (028) 2827 5427

Hospital Road
Magherafelt
Tel: (028) 7936 5000

Rathcoole Community
Services
57 Rosslea Way
Rathcoole
Tel: (028) 9086 7111



The Beeches
Avondale Drive
Ballyclare

Tel: (028) 9334 9797

Mental Health Services

Holywell House
Holywell Hospital
Steeple Road
Antrim

Tel: (028) 9441 3650

Glenview House
Whiteabbey Hospital Site
Doagh Road
Newtownabbey

Tel: (028) 9086 5181

Community Services Centre

Orritor Road
Cookstown

Tel: (028) 8672 3800

Larne Community
Services Centre
Moyle Hospital Site
Gloucester Avenue
Larne

Tel: (028) 2827 5427

Loughview Resource Centre
2/4 Ballyronan Road
Magherafelt

Tel: (028) 7930 2950



Community Addictions Service

1 Parkmore Drive

Ballymena

Tel: (028) 2565 8462

If you feel you require the support of the Community Addictions Service they can be contacted during normal office hours (9.00 am – 5.00 pm)

Out of Hours Social Work Service

Tel: (028) 9446 8833



General Practitioners - Homefirst Trust

Drs. MC Magowan/ TD Magowan

Address:

The Surgery
77 Galgorm Road
Ballymena
BT42 1AA

Tel: (028) 2563 9399

Fax: (028) 2563 9398

Drs. Vercoe-Rodgers/ Beckett/Donald

Address:

The Old Bank Surgery
97 Mill Street
Ballymena
BT43 5AF

Tel: (028) 2564 3111

Fax: (028) 2564 3113

Dr. J Wilson

Address:

Rockfield Medical Centre
73-75 Doury Road
Ballymena
BT43 6JD

Tel: (028) 2563 3602

Fax: (028) 2563 3633

Drs. O'Hara/Wright

Address:

Ballymena Health Centre
Cushendall Road
Ballymena
BT43 6HQ

Tel: (028) 2531 3110

Or (028) 2531 3114



**Drs. McQuillan/MG
Armstrong**

Address:

Ballymena Health Centre
Cushendall Road
Ballymena
BT43 6HQ

Tel: (028) 2531 3090

Fax: (028) 2563 2380

**Drs. WR Dick/PT
Dick/Harper/CM Dick**

Address:

Ballymena Health Centre
Cushendall Road
Ballymena
BT43 6HQ

Tel: (028) 2531 3030

Fax: (028) 2565 8919

Drs. Huey/Khanna

Address:

Ballymena Health Centre
Cushendall Road
Ballymena
BT43 6HQ

Tel: (028) 2531 3010

Fax: (028) 2565 8919

Drs. Rae/Purce

Address:

Ballymena Health Centre
Cushendall Road
Ballymena
BT43 6HQ

Tel: (028) 2531 3071

Fax: (028) 2563 0805



**Drs. McFarland/
Dundee**

Address:

Ballymena Health Centre
Cushendall Road
Ballymena
BT43 6HQ
Tel: (028) 2531 3050

**Drs. McFarland/
Dundee**

Address:

Branch Surgery
The Surgery
3 Drumagrove Road
Clough
Ballymena
BT44 9RY
Tel: (028) 2531 3050

**Drs. DJ Johnston/
McCaughern**

Address:

Maine Medical Centre
Old Mill Park
Main Street
Cullybackey
BT42 1GP
Tel: (028) 2588 2222
Fax: (028) 2588 3900

**Drs. JK McKelvey/RD
McKelvey/Allen/JB
Hunter/Seymour**

Address:

Cullybackey Health Centre
Tober Park
Cullybackey
BT42 1NW
Tel: (028) 2588 0505
Fax: (028) 2588 2477



**Drs. J Ferguson/MR
Redmond/Baird/
Bunting**

Address:

Broughshane Medical Centre
76 Main Street
Broughshane
BT42 4J

Tel: (028) 2586 1214

Fax: (028) 2586 2281

**Drs. SG
Russell/Simms**

Address:

The Gables Medical Centre
45 Waveney Road
Ballymena
BT43 5BA

Tel: (028) 2565 3237

Fax: (028) 2564 0754

Dr. Gilchrist

Address:

Ahoghill Health Centre
Portglenone Road
Ahoghill
BT42 1LE

Tel: (028) 2587 7350

Fax: (028) 2587 8628

**Drs. AH
Simpson/Kenny/
Gilchrist**

Address:

Ahoghill Health Centre
Portglenone Road
Ahoghill
BT42 1LE

Tel: (028) 2587 1200

Fax: (028) 2587 8628



**Drs. J D Simpson/PAE
Brown**

Address:

Smithfield Medical Centre
Galgorm Road
Ballymena
BT43 5HB

Tel: (028) 2565 2301

Fax: (028) 2563 0869

Drs. S Bill/R Bill

Address:

Kells & Connor Medical
Centre
31 Church Road
Kells
BT42 3JU

Tel: (028) 2589 1420

Fax: (028) 2589 1557

And

The Surgery
Salisbury House
Queen Street
Ballymena
BT42 2BD

Tel: (028) 2565 2331

**Drs. McSparren/MB
Buckley/Grant**

Address:

Glens of Antrim Medical
Centre
2 Gortaclea Road
Cushendall
BT44 0TE

Tel: (028) 2177 1411

Fax: (028) 2177 2112

And

Address:

Outlying Consultation Facility
5 Marine Road
Carnlough
BT44 0HE

Tel: (028) 2888 5292

Fax: (028) 2888 5307



**Drs. Patterson/WJ
Wilson/Cubitt/D
McCusker**

Address:

Portglenone Health Centre
15-17 Townhill Road
Portglenone
BT44 8AD

Tel: (028) 2582 1551

Fax: (028) 2582 2539

Drs. Kidd/Cosgrove

Address:

Antrim Health Centre
Station Road
Antrim BT41 4AB

Tel: (028) 9441 3950

Fax: (028) 9441 3949

**Drs. WD
Hutchinson/Moss**

Address

Antrim Medical Centre
Station Road
Antrim BT41 4AB

Tel: (028) 9441 3920

Fax: (028) 9441 3901

Drs. Turk/McKenna

Address:

Antrim Medical Centre
Station Road
Antrim
BT41 4AB

Tel: (028) 9441 3940

Fax: (028) 9441 3949

Drs. Hogg/Field

Address:

Antrim Health Centre
Station Road
Antrim
BT41 4AB

Tel: (028) 9446 3916

Fax: (028) 9441 3919

**Drs. TM McCusker/
O’Gorman/McCullough**

Address:

The Family Practice
Antrim Medical Centre
Station Road
Antrim BT41 4AB

Tel: (028) 9441 3930

Fax: (028) 9446 7340



**Drs. P Hunter/
Jayprakash/Kapur**

Address:

Oriel Surgery
31 Oriel Road
Antrim
BT41 4HR

Tel: (028) 9446 4936

Fax: (028) 9446 1316

**Drs. Cameron/Crooks/
Green/Stirling/Huey**

Address:

Templepatrick Surgery
80 Castleton
Templepatrick
BT39 0AZ

Tel: (028) 9443 2202

Fax: (028) 9443 3707

**Drs. Thompson/
Thomson/Hyndman**

Address:

Crumlin Medical Practice
1 Glenavy Road
Crumlin
BT29 4LE

Tel: (028) 9442 2209

Fax: (028) 9442 2233

And

Address:

Branch Surgery
The Surgery
66 Main Street
Glenavy
BT29 4LW

Tel: (028) 9442 2216

**Drs. Ford/McCaughey/
GH McIlroy/
O'Hanlon/Currie**

Address:

The Health Centre
5 Neillsbrook Road
Randalstown
BT41 3AE

Tel: (028) 9447 2575

Fax: (028) 9447 3653



**Drs. Tohill/A
O’Kane/Noble**

Address:

Diamond Medical Centre
Market Square
Magherafelt
BT45 6ED

Tel: (028) 7936 1013

Fax: (028) 7936 1010

Dr. Givan

Address:

Moneymore Medical Centre
Fairhill
Moneymore
BT45 7QX

Tel: (028) 8674 8350

Fax: (028) 8674 8684

Drs. Kuriacose/Miller

Address:

Moneymore Medical Centre
Fairhill
Moneymore
BT45 7QX

Tel: (028) 8674 8350

Fax: (028) 8674 8684

**Drs. Overend/Collins/
Shortall/Stevenson**

Address:

Maghera Health Centre
3 Church Street
Maghera
BT46 5EA

Tel: (028) 7964 2579

Fax: (028) 7964 3002

**Drs. Smyth/Acharya/
Wray/TC Johnston**

Address:

Cookstown Health Centre
52 Orritor Road
Cookstown
BT80 8BM

Tel: (028) 8676 2995

Fax: (028) 8676 1383

Drs. Wee/TR Brown

Address:

Bushmills Medical Practice
6 Priestland Road
Bushmills
BT57 5QP

Tel: (028) 2073 1233

Fax: (028) 2073 2810



Dr. Rainey

Address:

Toome Surgery
Toome House
55 Main Street
Toomebridge
BT42 3TF

Tel: (028) 7965 1250

Fax: (028) 7965 1266

**Drs. McCoy/
McCammon**

Address:

The Health Centre
50 Hillhead
Stewartstown
BT71 5HY

Tel: (028) 8773 8648

Fax: (028) 8773 8648

Dr. Charlton

Address:

Magherafelt Health Centre
Fairhill
Magherafelt
BT45 6BD

Tel: (028) 7930 2904

Fax: (028) 7930 1891

**Drs. Glancy/Ingram/
Walls/Diamond**

Address:

Garden Street Surgery
29 Garden Street
Magherafelt
BT45 5DD

Tel: (028) 7963 1277

Fax: (028) 7930 1302

Drs. Ramsey/Johnston

Address:

Diamond Medical Centre
Market Square
Magherafelt
BT45 6ED

Tel: (028) 7936 1013

Fax: (028) 7936 1010

And

Address:

Branch Surgery
Bellaghy Medical Centre
William Street
Bellaghy
BT45 8HZ

Tel: (028) 7938 6237



Dr. White

Address:

Medical Group Practice
29 High Street
Draperstown
BT45 7AB

Tel: (028) 7962 8201

Fax: (028) 7962 752

Drs. Flanigan/McKeever

Address:

Loy Medical Centre
8 Loy Street
Cookstown
BT80 8PE

Tel: (028) 8676 3030

Fax: (028) 8676 1400

Drs. McBride/O'Kane/Irwin

Address:

The Oaks Family Practice
48 Orritor Road
Cookstown
BT80 8BG

Tel: (028) 8676 2249

Fax: (028) 8676 6793

Drs. Finch/Gilfillan/ Dalzell

Address:

Coagh Surgery
67 Urbal Road
Coagh
BT80 8DN

Tel: (028) 8673 7243

Fax: (028) 8673 7602

Dr. R Graham

Address:

30c Fairhill Road
Cookstown
BT80 8AG

Tel: (028) 8676 2207

Fax: (028) 8676 7160



**Drs. Barker/Wilson
/Hinds**

Address:

Castledawson Surgery
Station Road
Castledawson
BT45 8AZ

Tel: (028) 7946 8294

Fax: (028) 7946 9613

And

Address:

Branch Surgery
Bellaghy Medical Centre
William Street
Bellaghy
BT45 8HZ

Tel: (028) 7938 6237

Dr. Balmer

Address:

Tramways Medical Centre
Farmley Road
Newtownabbey
BT36 7XX

Tel: (028) 9083 2188

Fax: (028) 9083 9111

Dr. C Spence

Address:

Tramways Medical Centre
Farmley Road
Newtownabbey
BT36 7XX

Tel: (028) 9083 2188

Fax: (028) 9083 9111

Drs. J Neary/Beirne

Address:

Tramways Medical Centre
Farmley Road
Newtownabbey
BT36 7XX

Tel: (028) 9083 2188

Fax: (028) 9083 9111

**Drs. Hegan/Houston/
McCleery**

Address:

Rosehall Medical Centre
2 Mallusk Road
Glengormley
BT36 8PP

Tel: (028) 9084 8420

Fax: (028) 8083 8820



**Drs. Kyle/Jennings/
McEntee/Davison**

Address:

Rosehall Medical Centre
2 Mallusk Road
Glengormley
BT36 8PP

Tel: (028) 9084 8420

Fax: (028) 8083 8820

**Drs. Farrell/Neagle/
Kissick/Mehan**

Address:

Abbots Cross Medical Centre
92 Doagh Road
Newtownabbey
BT37 9QW

Tel: (028) 9036 4048

Fax: (028) 9085 1804

**Drs. Crosbie/Meenan/
Cruickshanks/Kane/
Young**

Address:

Whiteabbey Health Centre
95 Doagh Road
Newtownabbey
BT37 9QW

Tel: (028) 9080 8201

Fax: (028) 9080 8211

And

Address:

Branch Surgery
Whitehouse Medical Practice
Whitewell Surgery
6-12 Whitewell Road
Newtownabbey

BT36 7ES

Tel: (028) 9080 8202

Fax: (028) 9080 8211



**Drs. McAteer/Munro/
JH Logan/Swinerton/
Rafferty/Clarkson**

Address:

Ballyclare Group Practice
George Avenue
Ballyclare
BT39 9HN

Tel: (028) 9332 2575

Fax: (028) 9334 3511

**Drs. Chin/Calwell/
Esler/DH Davison/Stone/
Gorman**

Address:

Whitehead Health Centre
17b Edward Road
Whitehead
BT39 9RU

Tel: (028) 9335 3454

Fax: (028) 9337 2625

Dr. B D Glover

Address:

Antrim Coast Medical Centre
The Cloney
Glenarm
BT44 0AB

Tel: (028) 2884 1214

Fax: (028) 2884 1202

**Drs. Dunn/Cullinton/
Sheperd**

Address:

Inver Surgery
Moyle Medical Centre
Old Glenarm Road
Larne
BT40 1XH

Tel: (028) 2826 1611

Fax: (028) 2826 1614



**Drs. Gould/Darragh/
Maginnis/Toland/Small/
Whiteside**

Address:

Whiteabbey Health Centre
95 Doagh Road
Newtownabbey

Tel: (028) 9080 8281

Fax: (028) 9080 8280

**Drs. Gamble/Dixon/
Crothers/Anderson/
Gibson**

Address:

Old School Surgery
54 Station Road
Greenisland
BT38 8TP

Tel: (028) 9086 4455

Fax: (028) 9036 5367

**Drs. Turkington/
Buchanan/
Reid/Bradley/Bolton/
McAllister/
Ryans/McDonald**

Address:

The Castle Practice
Carrickfergus Health Centre
Taylor's Avenue
Carrickfergus
BT38 7HT

Tel: (028) 9331 5814

Fax: (028) 9331 5947

**Drs. Ferguson/Haggan/
McGrath/Mercer-
Smith/OM Buckley**

Address:

Scotch Quarter Practice
Carrickfergus Health Centre
Taylor's Avenue
Carrickfergus
BT38 7HT

Tel: (028) 9331 5834

Fax: (028) 9331 5911



**Drs. AJ McIlroy/
Murphy/MP Hopkins**

Address:

Corran Surgery
Moyle Medical Centre
Old Glenarm Road
Larne
BT40 1XH

Tel: (028) 2826 1600

Fax: (028) 2826 1603

**Drs. Crory/Wilson/
Ferguson/Jenkins**

Address:

Victoria Surgery
Moyle Medical Centre
Old Glenarm Road
Larne
BT40 1XH

Tel: (028) 2826 1620

Fax: (028) 2826 1622

Drs. Mitchell/Swan

Address:

Larne Health Centre
Gloucester Avenue
Larne
BT40 1PB

Tel: (028) 2826 1925

Fax: (028) 2826 1966

**Drs. Shanks/Craig/
Black**

Address:

Larne Health Centre
Gloucester Avenue
Larne
BT40 1PB

Tel: (028) 2826 1919

Fax: (028) 2826 1966

Drs. Howie/Carlise

Address:

Larne Health Centre
Gloucester Avenue
Larne
BT40 1PB

Tel: (028) 2826 1910

Fax: (028) 2826 1966





United Hospitals Trust

Address

Bush House

Bush Road

Antrim

Tel: (028) 9442 4000

Accident & Emergency Services

Whiteabbey Hospital

Doagh Road

Newtownabbey

BT37 9RH

Tel: (028) 9086 5181

Antrim Hospital

45 Bush Road

Antrim

BT41 2RL

Tel: (028) 9442 4000

Mid Ulster Hospital

59 Hospital Road

Magherafelt

BT45 5EX

Tel: (028) 7963 1031

Accident and Emergency Helpline

Tel: (028) 9446 6446

Children with anything other than minor injuries should be taken directly to Antrim Area Hospital or the Royal Belfast Hospital for Sick Children where Paediatric Services are available



Voluntary & Community Organisations

**A**

Active Counselling in Training

Contact Details

Address:

52a Bachelor Walk
Lisburn Co. Antrim BT28 1XN

Tel: (028) 4062 3985

Opening Hours

Monday to Friday 9.30am – 5.00pm, Weekends and evenings as required.

Services Provided

- One to one counselling/therapy.
- Group counselling/therapy
- Training –
 - * Validated qualifications in counselling (introduction to advanced diploma level)
 - * Personal development
 - * Management skills
- Certificate and diploma training in supervision counselling
- Supervision for counselling practitioners.

Referral Process

Direct/Agency

Response Time

Variable. Approx 1 week but can be immediate if required



Age Concern

Contact Details

Address:

3 Lower Crescent
Belfast
BT7 1NR

Tel: (028) 9024 5729

Fax: (028) 9023 5497

E-Mail: info@ageconcernni.org

Services Provided

- Information and advice services
- Policy development
- Fieldworkers to help set up and support local Age Concern Organisations
- Day care and residential care for people with dementia
- Support for carers
- Home care for frail older people
- Skills training programmes for both older people and care staff
- Arts and music therapy projects for people with dementia
- Insurance services
- Shops
- Organises campaigns, conferences and research to raise awareness for the needs of older people



Army Benevolent Fund

Contact Details

Address:

TA Centre
Artillery Road
Coleraine
BT52 2AE

Tel: (028) 7034 4407

Opening Times

10.00am-4.30pm on a Tuesday and Thursday

Services Provided

- Fund raising in Northern Ireland
- Dealing with welfare requests/queries for assistance. The service is open to serving soldiers, former soldiers and their families

Response Time

Approximately 10 days



Aware Defeat Depression

Contact Details

Address:

22 Great James Street
Londonderry BT48 7DA

Tel: (028) 7126 0602

Fax: (028) 7130 9229

E-Mail: awaredepression@btinternet.com

Website: www.webireland.ie/aware

Opening Times/Meetings Held

Ballymena: Meets in Adair Arms Hotel, Ballymoney Road, Ballymena on 2nd and 4th Wednesday of each month at 7.30pm.

Magherafelt: Meets in The Beacon, 2a Market Street, **Magherafelt** on 2nd and 4th Wednesday of each month at 7.30pm.

Coleraine: meets in Lodge Hotel on 1st and 3rd Tuesday of each month at 7.30pm.

Belfast North: Meets in the Seminar Room, Dept. of Psychiatry, Mater Hospital every 2nd Tuesday at 7.30pm.

Services Provided

- Groups for all of those affected by depression – sufferers and carers

Referral Process

Self-referral, by GP or other mental health professionals

Response Time

May attend next scheduled support group meeting



B

Board of Social Witness Presbyterian Church in Ireland

Contact Details

Address:

Church House
Fisherwick Place
Belfast
BT1 6DW

Tel: (028) 9032 2284

E-Mail: BSW@presbyterianireland.org

Opening Times

Monday to Friday 9.30am to 5.00pm

Services Provided

- Residential and nursing care for elderly people
- Ministry to deaf people
- Residential treatment programme for addiction or drugs
- Education programmes – alcohol and drugs
- Marriage care counselling
- Accommodation for ex-prisoners
- Student accommodation
- Support for unemployed people

Response Time

48 hours Monday to Friday



C

Carers National Association

Contact Details

Address:

58 Howard Street

Belfast

BT1 6PJ

Tel: (028) 9043 9843

Opening Times

9.00am to 5.00pm

Services Provided

- Advice line i.e benefits, listening ear, and sign-posting services for carers from 10.00am to 12.00 noon
- Campaigning services for carers
- Membership organisation

Referral Process

Please contact the above telephone number for advice



Children's Law Centre

Contact Details

Address:

3rd Floor Philips House
123-137 York Street
Belfast
BT15 1AB

Tel: (028) 9024 5704

Helpline: (028) 8808 5678

Opening Times

9.00am-5.00pm

Services Provided

- Free phone advice line for children
- Information on children's rights
- Open door service for children and young people
- Advice service to members

Referral Process

See above telephone number



Citizens Advice Bureau

Contact Details

Addresses:

Antrim

10d High Street
Antrim
BT41 4AN
Tel: (028) 9442 8176

Ballymena

28 Mount Street
Ballymena
BT43 6BW
Tel: (028) 2564 4398

Carrickfergus

65 North Road
Carrickfergus
BT38 7AE
Tel: (028) 9335 1808

Rathcoole

Rathmullan Drive
Rathcoole
Newtownabbey
Tel: (028) 9085 227

Cookstown

15 Molesworth Street
Cookstown
BT80 8NX
Tel: (028) 8676 6126

Glengormley

3B Ballyclare Road
Glengormley
BT36 5EU
Tel: (028) 8676 6126

Magherafelt

43 Queen's Avenue
Magherafelt
BT45 6BX
Tel: (028) 7963 4562

Larne

29 Park Lodge
Larne
BT40 3AT
Tel: (028) 9226 2251



Citizens Advice Bureau (Contd)

Opening Times

Antrim: Monday to Friday 10.00am-1.00pm,
2.00pm-4.00pm appointment only

Ballymena: Monday & Tuesday 10.00am-2.00pm,
Friday 10.00am-12.00 noon

Carrickfergus: Monday to Thursday 10.00am-2.00pm,
Friday 10.00am-12.00 noon

Rathcoole: Monday to Thursday 9.00am-3.00pm,
Friday 9.00am-1.00pm.
Telephone lines are open Monday to
Thursday 11.30am-3.00pm, Friday 10.00am-1.00pm

Cookstown: Monday, Thursday and
Friday 10.00am-12.00 noon, 2.00pm-4.00pm,
Tuesday and Wednesday 10.00am-12.00 noon

Glengormley: Monday to Thursday 9.00am-3.00pm,
Friday 9.00am-1.00pm
Telephone lines are open Monday to Friday
10.00am-1.00pm

Magherafelt: Monday to Friday 9.30am-4.30pm

Services Provided

- Free, confidential and impartial advice and information
- Help with filling out forms for Social Security benefits
- Representation at tribunals
- Debt counselling service



Compensation Agency (Northern Ireland)

Contact Details

Address:

Royston House
34 Upper Queen Street
Belfast
BT1 6FD

Tel: (028) 9024 9944

Opening Times

Monday to Friday 9.00am-5.00pm

Services Provided

- Agency administers statutory criminal injuries and criminal damage compensation schemes on behalf of the Secretary of State

Referral Process

Persons may contact the agency directly or approach a solicitor for advice.



Community Relations Council

Contact Details

Address:

6 Murray Street

Belfast

BT1 6DN

Tel: (028) 9022 7500

Fax: (028) 9022 7551

E-mail: info@community-relations.org.uk

Services Provided

- Help the people of Northern Ireland to recognise and counter the effects of communal division
- Provide support (finance, training, advice, information) for local groups and organisations
- Develop opportunities for cross-community understanding
- Increase public awareness of Community Relations work
- Encourage constructive debate throughout Northern Ireland

Referral Process

Persons may contact the agency directly or approach a solicitor for advice



Cookstown and District Women's Group

Contact Details

Address:

Positive Steps Learning Centre
4 Molesworth Street
Cookstown
BT80 8NX

Tel: (028) 4676 1020

Opening Times

Monday to Thursday 9.00am-5.00pm
Friday 9.00am-12.00 noon

Services Provided

- Training in Community Relations, Conflict Resolution and Peace Building
- Dialogue and Communication Workshops
- Us and Them' Programme

Referral Process

Telephone for appointment or call into the centre

Response Time

Two days



Contact Youth Counselling Services

Contact Details

Address:

Ravenhill Road
Belfast
BT6 8DR

Tel: (028) 9045 7848

Fax: (028) 9045 5656

Free phone: 08088 088000

Opening times

Monday to Friday 4.00pm-9.00pm

Services Provided

- One to one counselling and telephone counselling at above times
- Issue based workshops delivered to selected communities in Belfast, leading to one to one counselling when requested
- One to one counselling in selected schools
- One to one counselling in Belfast office
- Confidential Help Line – Youth Line Monday to Friday 4.00pm – 9.00pm
- We ensure that appropriate young people are referred to the service by building relationships with the agencies working with the most marginalized and disadvantaged young people



CRUSE Bereavement Care

Contact Details

Address:

Oak Cottage
Braid Valley Hospital
Cushendall Road
Ballymena
BT43 6HL

Tel: (028) 2563 0900

Opening Times

Monday to Friday 10.00am-1.00pm

Services Provided

- One to one bereavement counselling

Referral Process

Self-referral, GP, Social Worker, C.P.N, etc

Response Time

From 2 days to 4-5 weeks depending on waiting list at the time



D

Disability Action

Contact Details

Address:

6 West Street
Carrickfergus
BT38 7AR

Tel: (028) 9336 9367

Text line: (028) 9336 9386

Opening Times

Monday to Friday 9.00am-5.00pm

Services Provided

- Advice and information on disability related issues

Referral Process

Referrals from and to statutory bodies, voluntary bodies and other agencies as well as individuals and private businesses

Response Time

Dependent on urgency of case



Disabled Police Officers Association of the RUC

Contact Details

Address:

Seapark
151 Belfast Road
Carrickfergus
Co. Antrim
BT38 8PL

Tel: (028) 9070 0719/0721

Mobile: 07967644754

Opening Times

Monday to Friday 9.00am-5.00pm

Services Provided

- Welfare service to disabled police officers
- Recreational service

Referral Process

Please see above telephone number



E

Ex-Prisoners Interpretative Centre (E.P.I.C)

Contact Details

Address:

Central Services
33a Woodvale Road
Belfast BT13 3BN

Tel: (028) 9074 8922

Opening Times

Monday to Friday 9.00am-5.00pm

Services Provided

- Identify the needs of loyalist ex-prisoners and their families
- Assist in the process of reintegration
- Provide practical and emotional support using both formal and informal approaches
- Improve public awareness on issues relating to ex-prisoners and their families
- Drop-in centre
- Welfare Rights officer
- Youth Group
- Mediation

Referral Process

Self-referral due to our respect for choice by all individuals

Response Time

Generally 2-3 days if not immediately



F

FACT (Families Achieving Change Together)

Contact Details

Address:

75 Bachelors Road Lisburn BT28 1XN

Tel: (028) 9266 0076 (028) 9266 0077

Mobile: 07740124220

E-Mail: info@fact.ni.co.uk

Website: www.fact.ni.co.uk

Opening Times

Monday to Thursday 9.00am-5.00pm Friday 9.00am-2.00pm

Services Provided

- Support
- Welfare rights advice
- Peace 2 programme in training and education
- Social activities
- Drop-in centre
- Meetings
- Counselling
- Alternative therapies
- Outreach service
- Social therapy day trips

Referral Process

Please see above telephone number

Response Time

Straight away – 1 week



Family Caring Centre

Contact Details

Address:

2-5 Somerset Park

Rathenraw

Antrim

BT41 2TE

Tel: (028) 9446 4619

Opening Times

Monday to Thursday 9.00am-5.00pm

Friday 9.00am-2.00pm

Services Provided

- All services open to all members of the community but main therapeutic services are one to one counselling, group counselling and personal development skills

Referral Process

Open

Response Time

Assessment within one week

**G**

Gingerbread Northern Ireland

Contact Details

Address:

169 University Street
Belfast
BT7 1HR

Tel: (028) 9023 1417

Freephone: 0808 8088 090

Opening Times

Monday to Friday 9.00am-1.00pm, 2.00pm-5.00pm

Meetings Held

Local self-help groups located across Northern Ireland

Services Provided

- Support for lone parents
- Specialist advice services
- Vocational training programmes
- Respite
- Childcare
- Crèche
- Information
- Policy research services

Referral Process

Self-referral. Contact Head Office at number above

Response Time

Same day or next day at latest



HEADWAY: The Brain Injury Association

Contact Details

Address:

Forster Green Hospital
110 Saintfield Road
Belfast
BT8 6HD

Tel: (028) 9020 5777

Or (028) 6632 4400

Tel: (028) 2564 1521

Opening Times

9.00am-5.00pm (Answering machine for out of hours)

Services Provided

- HEADWAY provides information, support and services to people with brain injury, their families and carers

Referral Process

By telephone at above numbers



Home-Start

Contact Details

Addresses:

Antrim District

12b Market Square

Antrim BT41 4AW

Tel: (028) 9442 8090

Ballymena District

Ballykeel Business Centre

18 Crebilly Road

Ballymena BT42 4DN

Tel: (028) 2564 3555

Causeway District

74-76 Bushmills Road

Coleraine BT52 1AF

Tel: (028) 7032 1765

Fax: (028) 7032 9962

Carrickfergus District

Unit 1/13 1/15

Carrickfergus Industrial

Estate 75 Belfast Road

Carrickfergus BT38 8PH

Tel: (028) 9332 8875

Opening Times

9.00am-5.00pm

Services Provided

Support for parents of children aged 0-5 through volunteers who visit the family at home offering friendship, reassurance and practical help

Referral Process

Directly to each scheme.

The local organiser will visit the family to assess the need and match it with a suitable volunteer

Response Time

According to the volunteer availability.



Include Youth/Give & Take Scheme

Contact Details

Address:

Alpha House
3 Rosemary Street
Belfast
BT1 1QA

Tel: (028) 9031 1007

Fax: (028) 9024 4436

E-Mail: info@includeyouth.org

Opening Times

Monday to Friday 9.00am-5.00pm,
Monday and Wednesday 9.00am-7.00pm

Services Provided

- Services to young people known to Social Services and PBNI age 16-21
- Supported volunteering
- Training
- Personal Development

Referral Process

Via Social Services Trusts and/or PBNI

Response Time

Variable 2-4 weeks



Institute for Counselling and Personal Development

Contact Details

Address:

ICPD Interpoint
20-24 York Street
Belfast BT15 1AQ

Tel: (028) 9033 0996

Fax (028) 9033 0997

E-Mail: aine@icpd.thegap.com

Opening Times

This is a counselling service available from 9.00am – 5.30pm
Training services delivered in the evenings

Services Provided

- Free counselling.
- Psychotherapy service staffed by counsellors and psychologists
- 'Competent helper' programme
- Training for victims/survivors of violence
- Research into learning disability/mental health

Referral Process

Self-referral or from community groups, GPs, Social Workers

Response Time

One week from contact to appointment



Kilcranny House

Contact Details

Address:

21 Cranagh Road
Coleraine
Co. Londonderry
BT51 3NN

Tel: (028) 7032 1816

E-Mail: info@kilcranny.thegap.com

Website: www.kilcrannyhouse.org

Opening Times

Monday to Friday 9.30am-4.30pm

Services Provided

- Kilcranny House is an educational resource centre with a residential facility (sleeps 24)
- We offer training and workshops on a variety of issues including Community Relations and non-violence
- Programmes can be tailored to meet the visiting groups needs
- Strong environmental ethos

Referral Process

A telephone call to us will secure a conditional booking for a group



Leonard Cheshire/Taylor House

Contact Details

Address:

Taylor House
10 Derryvolgie Avenue
Belfast
BT9 6FL

Tel: (028) 9020 0065

Fax: (028) 9020 0067

Opening Times

24hrs a day 7 days a week.

Services Provided

- Residential home for young people and adults (18-65yrs) with a physical disability
- Sheltered accommodation

Referral Process

By application form through local Social Services Teams or directly from above number

Response Time

Within 4 weeks

**M**

Mid Ulster and South Tyrone Association For Single Homeless

Contact Details

Address:

73 Molesworth Street
Cookstown Co. Tyrone BT80 8PA

Tel: (028) 8676 2065

Opening Times

24 hours, referrals 8.30am-5.00pm,
emergencies only 5.00pm - 8.30am.

Meetings Held

Staff meeting each Wednesday 11.00am-1.00pm
Committee meeting second Tuesday of each month

Services Provided

- Accommodation
- Support
- Programmes
- Link worker system

Referral Process

Referrals accepted from NIHE, PBNI, Social Services, PSNI
and Clergy

Response Time

If full information received on client then immediately,
otherwise a.s.a.p



Mossely Women's Group

Contact Details

Address:

c/o Elim Youth Hall
Ballyearl Rise
Newtownabbey
BT36 5JW

Tel: (028) 9083 9078

Opening Times

Monday to Friday 9.00am-1.30pm

Services Provided

- A wide range of both educational and recreational classes for women of all ages along with a fully trained playgroup run by Barnardos

Referral Process

Self-referrals or through any professional person

Response Time

a.s.a.p



N

Newtownabbey Community Relations Group

Contact Details

Address:

Unit 2
Ferbro Buildings
333 Antrim Road
Glengormley
BT36 5DZ

Tel: (028) 9083 9078

Fax: (028) 9084 4703

Email: victor@ncda-ni.org

Opening Times

Monday to Friday 9.00am-4.30pm

Services Provided

- Wide range of programmes including, mediation and conflict resolution, prejudice awareness and anti-sectarian workshops
- Tailored community relations programmes for groups and individuals
- Offer advice and support groups and individuals willing to address conflict and division

Referral Process

See above telephone number



NI Council for Ethnic Minorities

Contact Details

Address:

3f Ascot House
21-24 Shaftesbury Square
Belfast
BT2 7DB

Tel: (028) 9024 4639

Opening Times

9.30am to 5.30pm

Services Provided

- Translation
- Interpretation
- Consultation with ethnic minorities
- Consultancy work and research for ethnic minorities
- Race equality and anti-racism training
- Asylum support services

Referral Process

Self-referral

Response Time

Less than 3 working days



Northern Ireland Association for Mental Health (NIAMH)

Contact Details

Addresses:

Woodvale Beacon Centre

32 Ballymoney Road
Ballymena BT43 5BY

Tel: (028) 2564 2383

Moylena Court

Supported Housing
Motlena Court Antrim

Tel: (028) 9446 6767

Magherafelt Beacon Centre

2a Market Street
Magherafelt BT45 6ED

Tel: (028) 7963 2984

Woodlands Beacon Centre

48 Molesworth Street
Cookstown

Tel: (028) 8675 8871

Web: www.niamh.co.uk

Services Provided

- Day care providing support to people with mental health problems
- The centre provides a wide programme of activities including social, educational and outreach activities
- Emotional support for members

Referral Process

Referral from Community Mental Health Teams or Holywell Hospital

Response Time

Initial meeting arranged within 1-2 weeks. A place may be offered immediately or subject to waiting list



Northern Ireland Centre for Trauma and Transformation

Contact Details

Address:

2 Retreat Close

Omagh

Co. Tyrone

BT79 0WH

Tel: (028) 8225 1500

Fax: (028) 8225 5899

E-Mail: info@nictt.org

Website: www.nictt.org

Services Provided

- Treating people who suffer psychological trauma arising from the 'Troubles'
- Research and Development in relation to the impact of the 'Troubles' and psychological trauma
- A training and education programme in relation to the impact of the 'Troubles' and psychological trauma
- A humanitarian outreach programme



Northern Ireland Community Addiction Service

Contact Details

Address:

40 Elmwood Avenue
Belfast BT9 6AZ

Tel: (028) 9033 0499

Opening Times

Monday to Thursday 8.45am-5.00pm

Friday 8.45am-4.30pm, evening or lunch time appointments on request

Services Provided

- NICAS works at community level providing services for substance abusers' partners, families and friends through individually tailored programmes of counselling and/or group work
- Training is provided to primary care workers, other agencies and to the voluntary, statutory and private sectors

Referral Process

Self-referral or via GP, primary care workers, other agencies, employers, etc

Response Time

3 days



Northern Health and Social Services Council

Contact Details

Address:

8 Broadway Avenue
Ballymena
BT43 7AA

Tel: (028) 2565 5777

E-Mail: info@nhssc.n-i.nhs.uk

Website: www.nhssc.org

Opening Times

9.00am-4.30pm

Services Provided

- The NHSSC is an independent organisation representing the views of the general public in areas of health and social services
- Surveys
- Provide information on HPSS issues
- Assist people in making complaints

Referral Process

Direct contact

Response Time

Varies according to need



Northern Ireland Music Therapy Trust

Contact Details

Address:

Graham House
Knockbracken Healthcare Park
Saintfield Road
Belfast
BT8 8BH

Tel: (028) 9070 5854

Fax: (028) 9070 5854

E-mail: nimtt.belfast@btopenworld.com

Opening Times

Monday to Friday 9.00am-5.00pm

Services Provided

- A music therapy clinic based at Graham House
- A music therapy service based in special schools, assessment centres, hospitals, etc

Referral Process

See above telephone number

Response Time

Four to six weeks



NOVA

Contact Details

Address:

Bocombra Lodge
2 Old Lurgan Road
Portadown
BT63 5SQ

Tel: (028) 3833 5173

Opening Times

Monday to Friday 9.00am – 5.00pm, also evening work carried out

Services Provided

- Provision of therapeutic services to children and their families from psychological trauma as a result of the 'Troubles'
- Assist communities and groups in developing capacity to meet their own needs in the area
- Committed to dissemination of practice beyond geographical service area

Referral Process

See above telephone number

Response Time

One week



NSPCC

Contact Details

Address:

Unit 17-18

Tower Centre

Lower Mill Street

Ballymena

BT43 6AB

Tel: (028) 2564 7999

Opening Times

Monday to Friday 9.00am-5.00pm

Meetings Held

An admissions meeting is held initially to discuss and agree the type of support offered with the service users and the referrer (where appropriate)



NSPCC (contd)

Services Provided

- The multidisciplinary team (Child Protection Officers, Health Visitor and Family Support Assistant) will offer an intensive family support service to children and their families who are experiencing difficulties in coping. This may be directly as a result of traumatic incidents or separation/loss issues or indirectly due to associated behaviours i.e depression, anger management issues
- Programmes of support are dependent upon a needs led assessment and can include working directly with children/young people, with families or in group work

Referral Process

Self-referrals welcome. Referrals also accepted from Social Services, Health Visitors, GPs and Schools. Please contact the team initially to discuss referral and to request a referral form

Response Time

Dependent upon the level of need rather than length of time of waiting list. Normally within one or two months upon receipt of referral form



NSPCC – Child Witness Service

Contact Details

Address:

Child Witness Service
Antrim Courthouse
30 Castle Way
Antrim
BT45 5DG

Tel: (028) 9448 8631

Fax: (028) 9448 8630

Opening Times

Monday to Friday 9.00am-5.00pm

Services Provided

Support service provided to young witnesses and their families involved in criminal trials in Belfast and Londonderry Crown Courts

Referral Process

Referrals usually received from the PSNI or Social Services.
Self referrals accepted

Response Time

Two to three weeks depending on date of trial



P

Parents Advice Centre

Contact Details

Addresses:

75 Wellington Street

Ballymena

BT43 6AD

Tel: (028) 2565 0099

E-Mail: Ballymena@pachelp.org

Floor 4

Franklin House

12 Brunswick Street

Belfast

BT2 7GE

Tel: (028) 9031 0891

Helpline: 0808 8010 722

E-Mail: pacbelfast@dnet.co.uk

Opening Times

Ballymena Monday to Friday 10.00am – 1.00pm

Belfast Monday to Friday 10.00am – 4.00pm

Monday to Thursday 7.00pm – 9.00pm



Parents Advice Centre (Contd)

Services Provided

- Support
- Guidance
- Counselling for any member of the family experiencing difficulty

Additional projects (1) Parenting courses, (2) The Men's Project, (3) The Parenting Forum NI.

Referral Process

Self-referral and/or from other professional i.e. Social Workers, GPs, School

Response Time

Within one week, except for emergencies



PRAXIS Care Group

Contact Details

Addresses:

25-31 Lisburn Road
Belfast
BT9 7AA

Tel: (028) 9023 4555

163 Rathkyle
Stiles
Antrim BT41 1LW

Tel: (028) 9442 8321

14 Sandygrove
Magherafelt
BT45 6PU

Tel: (028) 7963 4489

Chrisolm House
29 Doagh Road
Ballyclare
BT39 9BG

Tel: (028) 9335 4000

Chrisolm House
29 Doagh Road
Ballyclare
BT39 9BG

Tel: (028) 9335 4000

13 Lower Cairncastle Road
Larne

Tel: (028) 2827 9580



Website: www.praxiscaregroup.org.uk

E-Mail: Admin@praxiscaregroup.org.uk

Opening Times

9.00am-5.00pm

Services Provided

A range of supported living services and befriending for people experiencing mental ill health, supported housing, residential care, domiciliary support, social activities, work skills

Referral Process

Via local Community Mental Health Teams

Response Time

Varies according to need



R

RELATE Northern Ireland

Contact Details

Addresses:

74-76 Dublin Road
Belfast
BT2 7HP

Tel: (028) 9032 3454

Relate Foyle

4-6 Strand Road
Londonderry BT48 7AB

Tel: (028) 7137 1502

Opening Times

Monday to Thursday	9.00am - 9.00pm
Friday	9.00am - 5.00pm
Saturday	9.00am - 2.00pm

Services Provided

- RELATE NI provides counselling services to adults and young people whose relationships have been affected by a range of issues including the Trauma of the 'Troubles'.
- RELATE NI also provides training in stress and anger management

Referral Process

Directly through the telephone numbers above

Response Time

Counselling – initial appointment within one week



Remember Our Child

Contact Details

Address:

Piney Ridge
Knockbracken Healthcare Park
Saintfield Road
Belfast
BT8 8BH

Tel: (028) 9070 7975

Opening Times

Tuesday to Friday 9.30am-1.30pm
24hour answering machine

Services Provided

- Support and information to bereaved parents.
- Administration of a book of remembrance kept at St. Anne's Cathedral, Belfast
- Organisation of Annual Service of Remembrance.
- Providing a link between parents who have been bereaved and the self-help support group best able to meet their particular needs for example, Miscarriage Association. S.A.N.D.S, The Compassionate Friends, S.I.D.S, CRUSE

Referral process

See above telephone numbers



Re-Think

Contact Details

Address:

Wyndhurst
Knockbracken Healthcare Park
Saintfield Road
Belfast
BT8 8DT

Tel: (028) 9040 2323

E-Mail: infoireland@rethink.org

Website: www.rethink.org

Opening Times

Monday to Friday 9.00am-5.00pm.

Re-Think services have various opening hours.

Details can be found by ringing the above telephone number



Re-Think (Contd)

Services Provided

- Carers support groups
- Advocacy
- Flexible employment and training
- Supported accommodation and move-on
- Flexible day care
- Respite facility
- Domiciliary support
- Intensive supported housing
- Advice
- Voices
- Community mental health support services

Referral Process

Varies dependent on service e.g self-referral, Community Mental Health Teams, Social Services, GPs. etc

Response Time

Varies according to need



S

Samaritans

Contact Details

Addresses:

45 Mount Street

Ballymena

BT43 6BP

Tel: (028) 9066 4422

(028) 2565 0000

20 Lodge Road

Coleraine

BT52 1NB

Tel: (028) 7032 0000

Opening Times

Telephone – 24 hours per day

Visits to Branches

Ballymena 8.30am-10.30pm, 7 days per week

Coleraine 9.00am-10.00pm

Services Provided

- There for anyone who feels suicidal or despairing and wants to talk in complete confidence

Response Time

All calls answered



Simon Community (NI)

Contact Details

Addresses:

Coleraine

14-16 Lodge Road

Coleraine

Tel: (028) 7035 2300

Larne

1 Curran Road

Larne

Tel: (028) 28275175

Opening Times

Referrals accepted during day time/evenings. This is subject to the availability of bed spaces.

Services Provided

- Support and emergency accommodation is offered to people in housing crisis
- Networking with other agencies

Referral Process

Contact project leader or staff on duty

Response Time

Varies according to need



Society of St Vincent de Paul

Contact Details

Address:

NI Regional Office
196-200 Antrim Road
Belfast
BT15 2AJ

Tel: (028) 9035 1561

Fax: (028) 9074 0522

Helpline: (028) 2766 9032

Opening Times

Monday to Friday 9.00am-5.00pm

Meetings Held

Conferences (branches) hold weekly or fortnightly meetings where people can arrange to meet with volunteers



Society of St Vincent de Paul (Contd)

Services Provided

- Visitation of people in need, the elderly and families in their own homes, through person to person volunteers
- Visitation of people in nursing/residential homes, prisons and hospitals
- Collection and delivery of furniture and electrical appliances to the needy
- Clothing/furniture shops offering a range of nearly new clothes and second hand/new furniture and electrical goods
- Financial assistance is given to the needy to help with fuel, gas and electrical debt
- Home management and personal development training
- Job creation

Referral Process

By contacting individual members and by contacting our Helpline number and leaving a message

Response Time

Varies according to need



Staff Care Services

Contact Details

Address:

Knockbracken Healthcare Park
Saintfield Road
Belfast
BT8 8BH

Tel: (028) 9056 5827

Fax: (028) 9056 5727

Services Provided

- Assist organisations to value their staff and their psychological well-being through periods of stress or trauma
- Confidential counselling
- Support and advice through 24 hour Freephone Careline
- Critical incident stress management
- Training
- Mediation



Tar Isteach

Contact Details

Address:

North Belfast Counselling and Advice Service
133 Hillman Street
Belfast
BT15 2FX

Tel: (028) 9074 6664/5

Fax: (028) 9074 6664

E-Mail: taristeach@btconnect.com

Opening Times

Monday to Friday 8.30am –5.00pm, out of hours provision by mutual agreement.

Services Provided

- Counselling service for republican ex-prisoners and families

Referral Process

Arrangement made by phone or direct contact for appointment. Location by agreement

Response Time

Within 5 days.



TIDES Training

Contact Details

Address:

6 Riverdale Park West

Belfast

BT11 9DE

Tel: (028) 9020 3519

Opening Times

Monday to Friday 9.00am-5.00pm

Services Provided

- Training management committees
- Healing of memories training
- Mediation training
- Support work to groups

Referral Process

Contact above address

Response Time

As quickly as possible



The Wider Circle

Contact Details

Address:

76-78 Hamill Road

Belfast

BT12 4AA

Tel: (028) 9024 5595

Website: www.widercircle.org

Services Provided

- Deliver group based, structured therapeutic educational programmes that deal with the centrality of trauma accessible to and targeting individuals from communities most affected by the impact of trauma
- Ensure that programme facilitators are provided with adequate support, training and supervision to carry out their roles with the programme
- Maximise the opportunities for the individual, community, voluntary, statutory and private sectors to participate in a range of information and educational programmes that focus on the centrality of trauma



TMR Health Professionals

Contact Details

Address:

Pinewood House
Newforge Lane
Malone Road
Belfast

Tel: (028) 9066 1110

Fax: (028) 9066 1110

E-Mail: info@trauma.stress.co.uk

Website: www.trauma-stress.co.uk

Services Provided

- Psychological therapies to people of all ages
- Treat a range of psychological conditions; they are specialists in the treatment of Post Traumatic Stress with particular expertise in the use of EMDR, an effective psychological therapy for this type of disorder
- Staff include: Consultant Psychiatrists, Consultant Clinical Psychologists, Experienced Psychiatric Nurses and Counsellors with expertise in Psychological Therapy
- Provide training and Primary Care Link Worker Service for NHSSB TAP

V

Victim Support Northern Ireland

Contact Details

Addresses:

25 Thomas Street
Ballymena
BT43 6AU

Annsagate House
70-74 Anne Street
Belfast BT1 4EH

Tel: (028) 2565 0784

Tel: (028) 9024 3133

Opening Times

Monday to Friday 9.00am-5.00pm

Services Provided

- **Ballymena** – confidential and free, short term crisis intervention.
- **Belfast** – services to victims of crime – emotional support, practical help, information and referral on to other sources of help, promotion of the rights of victims of crime within the Criminal Justice System

Referral Process

Ballymena – self-referral or from another agency with victim's consent,

Belfast – Direct referrals from the police; referral from other statutory/voluntary and community organisations; direct referral from victim/victims family

Response Time

a.s.a.p



W

WAVE Trauma Centre

Contact Details

Addresses:

14 Castlecroft
Main Street
Ballymoney
BT53 5TD

Tel: (028) 2766 9900

Fax: (028) 2766 9900

E-Mail: wavetc@clara.co.uk

Website: www.wavetc.clara.net

5 Chichester Park South
Antrim Road
Belfast
BT15 5DW

Tel: (028) 9077 9922

Fax: (028) 9078 1165

Opening Times

Monday to Friday 9.00am-5.00pm,
Home visits and programs available by arrangement

Meetings Held

Program of all services and activities available from each centre



WAVE Trauma Centre (Contd)

Services Provided

- Befriending (in centre or at home)
- Psychotherapy or counselling
- Group support
- Advice and welfare
- Training – trauma training and a range of practical courses for users
- Youth programmes
- Complementary therapies – aromatherapy, reflexology and other alternative therapies

Referral Process

Self-referral or by organisations such as health professionals

Response Time

Contact made within 48 hours from referral



Women's Aid

Contact Details

Addresses:

61 Molesworth Street
Cookstown
BT80 8PA

Tel: (028) 8676 9300

Helpline: (028) 9033 1818

Website: www.womens-aid.org.uk

8-10 John Street
Ballymena
BT43 6DU

Tel: (028) 2563 2136

23 Abbey Street
Coleraine
BT42 1DU

Tel: (028) 7032 0270



Women's Aid (Contd)

Opening Times

Monday to Friday 9.30am-4.30pm

24 hour on call service

Services Provided

- Accommodation
- Information
- Advice
- Support

Referral Process

Self-referrals, DVD (RUC), Social Workers, etc

Response Time

Immediate – 24hr service for services provided as soon as possible (little delay)



C

Base 2

Contact Details

Address:

Base 2
Unit 5
Northern Whig Buildings
3-10 Bridge Street
Belfast

Tel: (028) 9023 7707

Fax: (028) 9024 1518

E-Mail: jef@niacro.co.uk

Opening Times

Monday to Friday 9.00am – 5.00pm

Services Provided

- Base 2 provides a crisis intervention response to persons under paramilitary threat in the community
- Community Re-Integration Project (CRIP) works to re-integrate individuals who have been exiled back into their communities

Referral Process

Self or any agency to above telephone number

Response Time

Immediate



Cedar Foundation

Contact Details

Addresses:

Head Office	Galgorm Industrial Estate
Malcolm Sinclair House	Fenaghy Road
31 Ulsterville Avenue	Ballymena
Belfast	BT42 1AQ
BT9 7AS	

Tel: (028) 9066 6188

Tel: (028) 2065 9111

Fax: (028) 9068 2400

E-Mail: info@cedar-foundation.org

Opening Times

Monday to Thursday 9.00am-5.00pm

Friday 9.00am-4.30pm

Services Provided

- Assisted living for the physically disabled
- Training services for the physically disabled and those with traumatic brain injury
- A specialist service has been developed which includes individuals who have suffered brain injury related to the 'Troubles'

Referral Process

Please contact the above telephone number or your local Social Services office.



Conflict Trauma Resource Centre

Contact Details

Address:

Unit 9
Northern Whig House
3-10 Bridge Street
Belfast
BT1 1LU

Tel: (028) 9092 6060

Fax: (028) 9092 6144

E-Mail: karlwoher@hotmail.com

Services Provided

- Alleviate the pain, suffering and trauma experienced as a result of the violent conflict in and about Northern Ireland
- Trauma training and awareness programmes
- Capacity building
- Support and supervision
- Community and organisational development
- Research
- Emergency intervention
- Story-telling
- Video exchange programmes
- Clinical and complementary interventions
- Signposting



Corrymeela Community

Contact Details

Address:

Corrymeela House
7 Upper Crescent
Belfast
BT7 1TN

Tel: (028) 9050 8080

Fax: (028) 9050 8070

E-Mail: belfast@corrymeela.org

Website: www.corrymeela.org

Opening Times

Monday to Friday 9.00am-5.00pm



Corrymeela Community (contd)

Services Provided

- Christian community drawn from many traditions whose members, individually and together, are committed to reconciliation through the healing of social, religious and political divisions that exist in Northern Ireland and throughout the world
- Offers a safe space which gives people from diverse backgrounds the opportunity to share experiences, hopes and fears
- Development of groups
- Residential time
- Facility at 5 Drumaroan Road, Ballycastle (028) 2076 2626

Referral Process

Contact the Family and Community Worker at the above address

Response Time

Varies according to circumstances



D

Democratic Dialogue

Contact Details

Address:

23 University Street

Belfast

BT7 1FY

Tel: (028) 9022 0050

Fax: (028) 9022 0051

E-Mail: info@democraticdialogue.org

Website: www.democraticdialogue.org

Services Provided

- Influence policy formation, engaging economic, social and political actors including individuals and citizens
- Research
- Lectures
- Round Tables
- Focus Groups
- Publications



E

Ex-Services Mental Welfare Society Combat Stress

Contact Details

Address:

NI War Memorial Building
9-13 Waring Street
Belfast
BT1 2DW

Tel: (028) 9023 3894

Fax: (028) 9023 0329

E-Mail: bfws@combatstress.org.uk

Services Provided

- Welfare support
- Clinical treatment to any ex-service (ex-RAF, Army, RN or Merchant Navy) person in need who has a stress condition related to their service
- The Belfast office covers all of Ireland

**H**

Healing Through Remembering

Contact Details

Address:

17a Ormeau Road

Belfast

BT2 8HD

Tel: (028) 9023 8844

Fax: (028) 9023 9944

E-Mail: info@healingthroughremembering.org

Services Provided

- Seeks to identify and document possible mechanisms and realisable options for healing through remembering for those people affected by the conflict in and about Northern Ireland
- Building on a range of previous and current local, national and international initiatives, including discussions with experts
- The project will undertake a range of in-depth discussions with organisations, communities, politicians and individuals on the issues of truth-telling and healing



Human Rights Commission

Contact Details

Address:

Temple Court
39 North Street
Belfast
BT1 1NA

Tel: (028) 9024 3987

Fax: (028) 9024 7844

E-Mail: information@nihrc.org

Website: www.nihrc.org

Services Provided

- Works to protect and promote the human rights of everyone in Northern Ireland
- Review law and practice
- Advise government on human rights matters
- Promote an awareness of human rights through education, information and casework



Institute for Conflict Research (ICR)

Contact Details

Address:

Unit 14
North City Business Centre
2 Duncairn Gardens
Belfast
BT15 2GG

Tel: (028) 9074 2682

Fax: (028) 9035 6654

E-Mail: info@conflictresearch.org.uk

Services Provided

- Carries out action based research, which provides evidence based perspectives on issues associated with conflict in deeply divided societies
- Document and assess the nature, cause and impact of conflict
- Design and develop monitoring and target systems for conflict related interventions
- Identify local and international best practice in working with conflict
- Disseminate the knowledge acquired and stimulate debate about the impact of conflict
- Develop ways in which the research can be used to achieve social change



N

Northern Ireland Council for Voluntary Action (NICVA)

Contact Details

Address:

61 Duncairn Gardens Belfast BT15 2GB

Tel: (028) 9087 7777

Fax: (028) 9087 7799

E-Mail: nicva@nicva.org

Services Provided

- Achieve progressive social change by tackling disadvantage through voluntary action and community development
- Opposes all violence and discrimination of any sort, is non-party political and committed to an active anti-sectarian approach to its work
- Membership organisation lobbying on behalf of the voluntary and community sector
- Offer specialist advice
- Training
- Consultancy
- IT services
- Cheques for charity
- Conference facilities
- Library
- Information services
- Research and publications
- Policy discussion through its magazine SCOPE
- Corporate discounts



Northern Ireland Memorial Fund

Contact Details

Address:

Room B4.1.4
Block B
Castle Buildings
Stormont Estate
Belfast
BT4 3SG

Tel: (028) 9052 0066

Fax: (028) 9052 0096

Services Provided

- Independent charitable fund
- Promote peace and reconciliation by ensuring that those individuals and families that have suffered as a result of the 'Troubles' in Northern Ireland are remembered
- Provide help and support in a practical and meaningful way



P

Police Rehabilitation and Retraining Trust (PRRT)

Contact Details

Address:

Maryfield Complex, 100 Belfast Road
Holywood Co. Down
BT18 9QY

Tel: (028) 9042 7788

Fax: (028) 9042 3566

E-Mail: info@pprt.org

Opening Times

Monday to Friday 9.00am-5.00pm

Services Provided

- Psychological treatment services for retired Royal Ulster Constabulary officers and their families
- Physiotherapy treatment for trauma related injuries and pain
- Careers and personal development guidance
- Retraining to retired officers of the police service and those preparing for retirement

Referral Process

Self-referral accepted or referrals by G.Ps or consultants

Response Time

2-4 weeks for initial assessment



Prison Service Trust – Making a Difference

Contact Details

Address:

Hydebank YOC
Hospital Road
Belfast

Tel: (028) 9064 9628

Fax: (028) 9064 9630

Services Provided

- Address the needs of the prison service family i.e. the dependant family members of deceased colleagues and medically retired staff
- Resource centre to assist staff who left under the staff reduction programme to obtain employment
- Health care – incorporating physical and emotional well-being
- Life planning – incorporating education, career and financial planning
- Support services – incorporating welfare, family and social development



R

Royal National Institute for the Deaf (RNID)

Contact Details

Address:

Wilton House
5 College Sq North
Belfast
BT1 6AR

Tel: (028) 9032 1733

Fax: (028) 9023 3868

E-Mail: informationline@rnid.org.uk

Videophone: (028) 9043 8354

Textphone: (028) 9024 9462

Services Provided

- Aims to help people overcome the problems they face as a result of hearing loss caused through the Northern Ireland 'Troubles'
- Highlight effective ways of coping with the consequences of acquired deafness in all aspects of their lives
- Support available to family and friends who may have difficulties coping with the impact of the acquired deafness
- RNID employment, training and education support and guidance to those with deafness and hearing loss



Rural Community Network (RCN)

Contact Details

Address:

38a Oldtown Street
Cookstown
BT80 8EF

Tel: (028) 8076 6670

E-Mail: kathyrn@ruralcommunitynetwork.org

Website: www.ruralcommunitynetwork.org

Services Provided

- Promote and assist rural communities to articulate their needs on issues relating to poverty and disadvantage
- Signposting
- Listening ear via the helpline
- Use service to find sources of practical help



T

The Community Foundation for Northern Ireland (CFNI)

Contact Details

Address:

Community House
Citylink Business Park
Albert Street
Belfast
BT12 4HQ

Tel: (028) 9024 5927

Fax: (028) 9032 9839

Services Provided

- Improve the quality of life through enabling communities to tackle social need and divisions
- Funding and supporting community based action
- Raising funds from a wide range of donors who wish to support and be associated with this work
- Policy and publications drawing on collective experience, research, and evaluation to influence policy development

Referral Process

Welcome from all sources including self-referrals



Towards Understanding and Healing

Contact Details

Address:

The Junction
8 Bishop Street
Londonderry
BT48 6PW

Tel: (028) 7137 0685

Fax: (028) 7126 4641

Services Provided

Offers a safe space for people to begin to articulate personal stories, and also to listen to other stories to 'truths' in a way that does not diminish their own experience



Volunteer Development Agency

Contact Details

Address:

4th Floor
58 Howard Street
Belfast
BT1 6PG

Tel: (028) 9023 6100

Fax: (028) 9023 7570

Free phone: 0800 0522 2123

E-Mail: info@volunteerin-ni.org

Website: www.volunteering-ni.org

Services Provided

- Promotes and develops volunteer involvement across all sectors
- Works with organisations that involve volunteers through involvement in promotional campaigns and provision of support
- Information and training to volunteers themselves including voluntary management committees
- Provide support, information and training on volunteering



Regional Organisations



The Family Trauma Centre

Contact Details

Address:

South and East Belfast Trust
1 Wellington Park
Belfast
BT9 6DJ

Tel: (028) 9020 4700

The Family Trauma Centre has been set up to help families deal with the impact of traumatic events. Services are provided by a team of clinical staff who help and support family members who have experienced a traumatic event. The centre is a regional resource working in partnership with statutory agencies, voluntary organisations and community groups.

Services Provided

- Clinical Services, services are provided at the centre and at a number of outreach centres
- Assessment and Treatment
- Psychological Education
- Child Psychotherapy Service

Referral Process

The Family Centre operates an 'open' referral system accepting referrals from individuals and professionals



Special EU Programmes Body

Contact Details

Address:

EU House
6 Cromac Place
Belfast
BT7 2JB

Tel: (028) 9026 6660

Fax: (028) 9026 6661

E-Mail: info@seupb.org

Services Provided

- Cross border co-operation
- Building peace
- Reconciliation
- Manage the EU Programme for Peace and Reconciliation (Peace 11) and the INTERREG IIIA



North Eastern Education and Library Board

Contact Details

Address:

County Hall
182 Galgorm Road
Ballymena
BT42 1QB

Tel: (028) 2565 3333

Fax: (028) 2564 6071

Pupil Counselling Service

Antrim Board Centre
17 Lough Road
Antrim

Tel: (028) 9448 2278



Northern Ireland Housing Executive

District	Telephone
Ballymena	(028) 2564 4211
Antrim	(028) 9442 8152
Newtownabbey (Rathcoole)	(028) 9036 5911
Newtownabbey (New Mossley)	(028) 9084 3711
Carrickfergus	(028) 9335 1115
Larne	(028) 8287 4426
Cookstown	(028) 8676 2004
Magherafelt	(028) 7963 1121
Grants Office Ballyclare	(028) 9035 2849
Emergency Repairs After Hours	(028) 9024 6111
After Hours Number	(028) 9446 8833



Social Security Agency

Attendance Allowance

Address:

Castle Court
Royal Avenue
Belfast
BT1 1SG

Tel: (028) 9090 6182

Child

Benefit/Guardians Allowance

Address:

Windsor House
9-15 Bedford Street
Belfast
BT2 7UX

Tel: (028) 9054 9000

Disability Living Allowance

Address:

Castle Court
Royal Avenue
Belfast
BT1 1SL

Tel: (028) 9090 6182

Incapacity Benefit/ Service Disablement Benefit/Maternity Allowance

Address:

Castle Court
Royal Avenue
Belfast
BT1 1SL

Tel: (028) 9033 6000

Benefits are dealt with centrally in Belfast for all of Northern Ireland



Industrial Injuries Branch

Address:

Castle Court
Royal Avenue
Belfast BT1 1SL

Tel: (028) 9033 6000

Invalid Care Allowance

Address:

Castle Court
Royal Avenue
Belfast
BT1 1SL

Tel: (028) 9033 6000

Pensions Branch

Address:

Windsor House
9-15 Bedford Street
Belfast BT2 7UX

Tel: 028) 9054 9393

Social Security Offices

Antrim Social Security Office

Address:

Castle Street
Antrim BT41 4JD

Tel: (028) 9442 6500

Ballymena Social Security Office

Address:

Twickenham House
59-71 Mount Street
Ballymena BT43 6BT

Tel: (028) 2566 2700

Ballymoney Social Security Office

Address:

John Street
Ballymoney
BT53 6DT

Tel: (028) 2766 0100



Carrickfergus Social Security Office

Address:

Davy's Street
Carrickfergus
BT38 8DJ

Tel: (028) 9335 1811

Coleraine Social Security Office

Address:

Artillery Road
Coleraine
BT5 2AA

Tel: (028) 7034 1000

Cookstown Social Security Office

Address:

38-40 Fairhill Road
Cookstown
BT80 8AG

Tel: (028) 8676 8000

Larne Social Security Office

Address:

Crown Buildings
59 Pound Street
Larne

BT40 1SB

Tel: (028) 2826 3200

Magherafelt Social Security Office

Address:

31 Station Road
Magherafelt
BT45 5DJ

Tel: (028) 7930 2000

Newtownabbey Social Security Office

Address:

39 Church Street
Newtownabbey
BT36 7LB

Tel: (028) 9025 0888



Local Strategy Partnerships

Antrim

Address:

Antrim Borough Council
The Steeple
Antrim BT41 1BJ

Tel: (028) 9446 3113

E-Mail:

ryan.lennox@antrim.gov.uk

Ballymena

Address:

80 Galgorm Road
Ballymena BT42 1AB

Tel: (028) 2566 0444

E-Mail:

majella_mcalister@
ballymena.gov.uk

Ballymoney

Address:

Ballymoney Borough Council
Riada House
14 Charles Street
Ballymoney BT53 6DZ

Tel: (028) 2766 0256

E-Mail:

Margaret.drain@
Ballymoney.gov.uk

Carrickfergus

Address:

Carrickfergus Museum and
Civic Centre
11 Antrim Road
Carrickfergus BT38 7DG

Tel: (028) 9335 8000

Fax: (028) 9336 6676

E-Mail: alanm.econdev@

Carrickfergus.org



Antrim

Address:

Antrim Borough Council
The Steeple
Antrim BT41 1BJ

Tel: (028) 9446 3113

E-Mail:

ryan.lennox@antrim.gov.uk

Ballymena

Address:

80 Galgorm Road
Ballymena BT42 1AB

Tel: (028) 2566 0444

E-Mail:

majella_mcalister@
ballymena.gov.uk

Ballymoney

Address:

Ballymoney Borough Council
Riada House
14 Charles Street
Ballymoney BT53 6DZ

Tel: (028) 2766 0256

E-Mail:

Margaret.drain@
Ballymoney.gov.uk

Carrickfergus

Address:

Carrickfergus Museum and
Civic Centre
11 Antrim Road

Carrickfergus BT38 7DG

Tel: (028) 9335 8000

Fax: (028) 9336 6676

E-Mail: alanm.econdev@
Carrickfergus.org



Coleraine

Address:

Cloonavin
66 Portstewart Road
Coleraine
BT52 1EY

Tel: (028) 7034 7050

E-Mail:

Cb.sp@colerainebc.gov.uk

Cookstown

Address:

Cookstown District
Partnership
Gortalowry House
94 Church Street
Cookstown
BT80 8HX

Tel: (028) 8676 4714

E-Mail:

lsp@cookstown.gov.uk

Larne

Address:

c/o Ledcom
Ledcom Industrial Estate
Bank Road
Larne
BT40 3AW

Tel: (028) 2827 0742

E-Mail:

patriciabrennan@
Ledcom.org

Magherafelt

Address:

Magherafelt Area
Partnership
50 Ballyronan Road
Magherafelt
BT45 6EN

Tel: (028) 7939 7979

E-Mail:

info@magherafelt-Lsp.co.uk



Moyle

Address:

Moyle District Council
Sheskburn House
7 Mary Street
Ballycastle
BT54 6QH

Tel: (028) 2076 2225

E-Mail: moylesp@moyle-Council.org

Newtownabbey

Address:

3rd Floor
Mossley Mill
Newtownabbey
BT36 5QA

Tel: (028) 9034 0913

E-Mail: dhunter@Newtownabbey.gov.uk



**Office of the First Minister and
Deputy First Minister Victims Unit**



Office of the First Minister and Deputy First Minister Victims Unit

Division of Good Relations and Reconciliation

Contact Details

Address:

Office of the First Minister
and Deputy First Minister
Room B.3
Castle Buildings
Stormont Estate
Belfast
BT4 3SR

Free phone: 080 8127 3333
Text phone: (028) 9052 2343
E-Mail: info@victimsni.gov.uk
Website: www.victimsni.gov.uk



Office of the First Minister and Deputy First Minister Victims Unit (Contd)

Services Provided

- Operate a help desk to assist victims who are experiencing difficulties with government departments, agencies and other public bodies
- Responsible for taking forward work to raise awareness of, and co-ordinate activity on issues affecting victims across the NI Departments
- Ensure the implementation of a cross-departmental strategy aimed at improving services to victims
- Contribute to the development of government policy on victim's issues
- Management of victim's groups Core Funding Scheme
- Development Grant Scheme and the Victim's Measure of EU programme for Peace and Reconciliation

